

Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

October 11, 2013

### VIA Electronic Comment Filing System

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re: WC Docket No. 11-42

2013 ETC Annual Report of BTC Broadband, Inc.

Study Area Code 439025

Dear Ms. Dortch:

On behalf of BTC Broadband, Inc., JSI files the attached FCC Form 481 ETC annual reporting information pursuant to section 54.422 of the Commission's rules. BTC Broadband, Inc. is an ETC for low-income support only.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

In the State of th	m 481 - Carrier Annual Reporting Illection Form	FCC Form 481 OMB Control No : 3 July 2013	950-0986/CMB Control No. 3960-08
<010>	Study Area Code 439025		
<015>	Study Area Name BTC BROADBAND,	INC.	
<020>	Program Year 2014		
<030>	Contact Name: Person USAC should contact Frank Rehbein with questions about this data		
<035>	Contact Telephone Number: 918/366-8000 Number of the person identified in data line <030>		
<039>	Contact Email Address: frehbein@olp. Email of the person identified in data line <030>	net	, , , , , , , , , , , , , , , , , , ,
			54,313 54,4 Completion Comple
	L REPORTING FOR ALL CARRIERS		Required Regul
<100>	Service Quality improvement Reporting	(complete attached worksheet)	
<200> <210>	Outage Reporting (voice) < check box if no outages to re	(complete attached worksheet) port	
<300>	Unfulfilled Service Requests (voice)		
<310>	Detail on Attempts (voice)	(attach descriptive document)	
<320> <330>	Unfulfilled Service Requests (broadband)  Detail on Attempts (broadband)	(attoch descriptive document)	
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed 0.0		
<420>	Mobile		18.888
<430> <440>	Number of Complaints per 1,000 customers (broadband) Fixed		
<450>	Mobile		
<500>	Service Quality Standards & Consumer Protection Rules Compliance	e (check to indicate certification)	
<510>	MINIMUM DESCRIPTION SQUARES AND SHEAT AND	(attached descriptive document)	
<600>	Functionality in Emergency Situations	(check to indicate certification)	
<610>	Company Price Offerings (voice)	(attached descriptive document)	
	Company Price Offerings (broadband)	(complete attached worksheet) (complete attached worksheet)	
<800>	- · · · · · · · · · · · · · · · · · · ·	(complete attached worksheet)	
	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	
	Voice Services Rate Comparability	(check to indicate certification)	
<1010>		jattach descriptive document)	
<1100>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate ceréfication)	
<1110> <1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet) (complete attached worksheet)	4
	Price Cap Carriers, Proceed to Price Cap Additional Documentation		
	Including Rate-of-Return Carriers affiliated with Price Cap Local Exc	hange Carriers	II
<2000>		(check to indicate certification)	
		(complete attached worksheet)	
<2005>			
<2005>	Rate of Return Carriers, Proceed to ROR Additional Documentation	n Worksheet	
<2005> <3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Additional Documentation</u>	n Worksheet (check to indicate certification)	

- 100 to 0 to	rvice Quality Improvement Reporting llection Form	FCC Form 481 OMB Control No. 3 July 2013
<010>	Study Area Code 4:	39025
<015>	Study Area Name B	TC BROADBAND, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line	<030> 918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line	e <030> frehbeinGolp.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) •
<111>	If your answer to Line <110> is yes, do you have an existing §54.202{a year plan" filed with the FCC?	(yes / no ) O
<112>	If your answer to Line <111> is yes, then you are required to file a proper report, on line <112> delineating the status of your company's existing 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). CETC which only receives frozen support, your progress report is only required to address voice telephony service.	g § sion of years, If your company is a
	Please check these boxes below to confirm that the attached PDF, on 112, contains a progress report on its five-year service quality improve plan pursuant to § 54.202(a). The information shall be submitted at the center level or census block as appropriate.	line ement
<113> <114> <115> <116> <117> <118>	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF)was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	

	vice Outage Re ection Form	eporting (Voic	<b>a)</b>						OV.	CForm 4 IBContr / 2013
<010>	Study Area Co	nde				439025				
<015>	Study Area Na	ame				BTC BROADBAND, II	(C.			
<020>	> Program Year				2014					
<030>	Contact Name	- Person USAC	should contac	t regarding this	data	Frank Rehbein				
<035>	Contact Telep	hone Number	Number of pe	rson identified	in data line <0	30> 918/366-8000				
<039>				<u>'</u>		]30> frehbein@olp.r	net			
<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>&gt;</d>	<e></e>	Did Tr
	Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect
	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check	Stuc
							Customers	(Yes / No)	all that apply)	(YE

>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	
[	NORS									Did Tr
	Reference	Outage Start	Outage Start	Outage End	Outage End	Number of	1	911 Facilities	Service Outage	Affect
,	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check	Stuc
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<010>	Study Area Code	439025
<015>	Study Area Name	BTC BROADBAND, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line <030>	frehbein@olp.net
<701>	Residential Local Service Charge Effective Date  1/1/2013  Shole State-wide Residential Local Service Charge	

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<703>	<a1></a1>	24625 (1852) 	<83>	≾01≻	Residential Local	<03>	 kbd>	Manc
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	
					<u> </u>			
					See att	ached worksheet		
					<b></b>			
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(710) <del>D</del> ro	oadband Price Offerings	FooForm
Data Coll	lection Form	CMB Cont. 
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<010>	Study Area Oode	439025
<015>	Sudy Area Name	BTC BROADBAND, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<035>	Contact Telephone Number - Number of person identified in data line	<030> 918/366-8000
<039>	Contact Email Address - Email Address of person identified in data line	<pre>&lt;030&gt; frehbeinGolp.net</pre>

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<711>	1000 0 <b>015</b>	in distribution <b>&lt;20&gt;</b> as a distribution dis	nt. iii. iii. <b> b1&gt;</b>	 6 62>		ista ista esta esta esta esta esta esta esta e	:::::::::::::::::::::::::::::::::::::
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service- Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)
	W.L						
						11 - 11 11 11 11 11 11 11 11 11 11 11 11	
			<u> Se</u>	<u>e attached</u>			
			work	e attached sheet			
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4 2 9 1 (0 19 2 1 1 A 2 1 1 2 2 1 2	erating Companies ection Form				FCCForm OMBQorit July 2013
-010s	Charles Assess Charles		439025		
<010>	Study Area Code		······································	_	
<015>	Study Area Name		BTC BROADBAND, IN	C.	
<020>	Program Year	LIGA Cata and a section with a state of state	2014		
<030>		USAC should contact regarding this data	Frank Rehbein		
<035> <039>		nber - Number of person identified in data line < - Email Address of person identified in data line <			
<810> <811> <812>	Reporting Carrier Holding Company Operating Company	BTC Broadband, Inc. BTC Broadband, Inc.			
<b>&lt;</b> 813>		<b>≪al&gt;</b>		<b>≲a2&gt;</b>	
		Affiliates		SAC	Doing Business As (
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-			See a	ttached works	heet
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: Cubbbile up to the co	bal Lands Reporting lection Form		FCC Form 481 OMB Control No
			Ліу2013
<010>	Study Area Code	439025	
<015>	Study Area Name	BTC BROADBAND, INC.	
_<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein	
<035>	Contact Telephone Number - Number of person identified in data line		
<039>	Contact Email Address - Email Address of person identified in data line	e <030> frembein@olp.net	in sinipani
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	News of Attach & Comment	1 - dE
		Name of Attached Document	(.par)
	If your company serves Tribal lands, please select (Yes, No, NA) for		
	each these boxes to confirm the status described on the attached		
	PDF, on line 920, demonstrates coordination with the Tribal		
	government pursuant to § 54.313(a)(9) includes:		
		Select	
		(Yes,No,	
		NA)	
<921>	Needs assessment and deployment planning with a focus on Tribal	NA	
/3Z1/	community anchor institutions;		
<922>	Feasibility and sustainability planning;	NA .	
<923>	Marketing services in a culturally sensitive manner;	NA.	
<924>	Compliance with Rights of way processes	NA	
<925>	Compliance with Land Use permitting requirements	AN	
<926>	Compliance with Facilities Siting rules	AA	
<927>	Compliance with Environmental Review processes	NA	
<928>	Compliance with Cultural Preservation review processes	AM	
<929>	Compliance with Tribal Business and Licensing requirements.	NA NA	
~3237	Combigue Ann Linai possicos que riccionil redescriterio.		

(1100) No	o Terrestrial Backhaul Reporting		FCC Form 481
Data Coll	ection Form	a double and the sydical c	OMB Control No. 30
<010>	Study Aven Code	439 02 5	
<015>	Study Area Code Study Area Name	BTC BROADBAND, INC.	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Frank Rehbein	
<035>	Contact Telephone Number - Number of person identified in data line <030>	918/366-8000	
<039>	Contact Email Address - Email Address of person identified in data line <030>	frehbeinGolp.net	
<u> </u>	Contact Email Address - Email Address of Person identified in data line 20302	TICIDEINGOIPINGO	
	Please check this box to confirm no terrestrial backhaul		
<1120>	options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Lifeline	ection Form	FCC Form 481, OMB Control No. 3 July 2013
+O1 O+	Charles Area Carle	439025
<010>	Study Area Code	BTC BROADBAND, INC.
<015>	Study Area Name	2014
<020>	Program Year  Contact Name - Person USAC should contact regarding this data	Frank Rehbein
<030>	Contact Telephone Number - Number of person identified in data lin	
<035> <039>	Contact Telephone Number - Number of person identified in data in	the vosos
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	439025ok1220  Name of attached document (.pdf)
<1220>	Link to Public Website	НТТР
	"Flease check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	4
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2000) Pr	ce Cap Carrier Additional Documentation		FCC Fort
Data Coll	action Form	Sundania (Indendrole Sundania (Indexed Adellania Repoblega anche en constru	ОМВСо
Includina	Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers		July 201
<010>	Study Area Code 439	025	
<015>	<del></del>	BROADBAND, INC.	
<020>	Program Year 201	4	
<030>	Contact Name - Person USAC should contact regarding this data Fra	nk Rehbein	
<035>	Contact Telephone Number - Number of person Identified in data line <030>	918/366-8000	
<039>	Contact Email Address - Email Address of person identified in data line <030>	frehbein@olp.net	
CHECK th	e boxes below to note compliance as a recipient of incremental Connect Americ	ca Phase I support, frozen High Cost support, High Cost support to offset acc	ess charge
	support as set forth in 47 CFR § 54.313(h),(c),(d),(e)	the information reported on this form and in the documents attached belo	w is accu
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		<u> </u>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2)]		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		(personal)
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification		
<2017>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF, on line 2021,	siminut	
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a re	·	
	of CAF Phase II support shall provide the number, names, and addresses		
	community anchor institutions to which began providing access to broad	apanu	
43004	service in the preceding calendar year.	Name of Attached Document Listing Required Information	
<2021>	Interim Progress Community Anchor Institutions	Mattie of Adactied pocalitett fizitiff vedansa imputigation	

	ste Of Return Carrier Additional Documentation ection Form		FCC Form 481 OMB Corarol No. 3060-0986/ OMB Control No. 3060-(
σ coll			(NY 2013) - CEP 112 CEP 113 CE
<010°	Shirth 6 cm Code 439025		
<015>	Study Area Code Study Area Name BTC BROAT	DBAND, INC.	
<820>	Program Year 2014		
<030>	Contact Name - Person USAC should contact regarding this data	ank Rehbein	
<035>	Contact Telephone Number - Number of person identified in data fine < 030>	918/366-8000	
<039>	Contact Email Address - Email Address of person identified in data line <030>	frehbein@olp.net	
	rovanja oblika komunika da pomoća poslavanja provinca provinca provinca provinca provinca provinca provinca pr		poppodka parenta properti de la companya de la comp
HECK t	he boxes below to note comptlance on its five year service quality plan (pursui	ant to 47 CFR § 54, 202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents attac	s compliance with the financial reporting requirements set for
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i)) Plasse check this box to confirm that the attached PDF , on fine 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase ii support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3013)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(%)) is your company a Privately Helid ROR Carrier (47 CFR § 54.313(f)(2)) if yes, does your company file the RUS annual report. Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires.	Name of Attached Document Listing Required information	(Yes/No) (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Salance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	if the response is yes on line 3014, attach your company's RUS annual report and all required documentation if the response is no on line 3014, (syour company audited?	Name of Attached Document Listing Required Information	(Yes/No)
	if the response is yes on the 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)[2], contains		
(3019)	Ether a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
	if the regionæ's no on the 3018, please check the boxes below to confirm your submission, on the 3026 pursuant to § 54.313 (f)(2), contains:		
(3022)	commission of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications aborrowers.		4
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, income Statement and Statement of Cash Flows		£1
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

	ion - Reporting Carr ection Form	ier FCC Form 481 CMB Control No. 3060-6886'CMB Control No. 9060-0819 July 2013
<010>	Study Area Code	439025
4015>	Sudy Area Name	BTC BROADBAND, INC.
4020>	Program Year	2014
<030>	Contact Name - Pers	on USAC should contact regarding this data Frank Rehbein
<035>	Contact Telephone N	fumber - Number of person identified in data line <030> 918/366-8000
4039>	Contact Email Addre	ss-Email Address of person identified in data line <0:30> frehbeinBolp.net

# TO BE COMPLETED BY THE REPORTING CAPRIER, IF THE REPORTING CAPRIER IS HUNG ANNUAL REPORTING ON ITS OWN BEHALF.

Certification of Officer asto	the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients
l certify that I am an officer of the reporting carrier; my res recipient s; and, to the best of my knowledge, the informati	on sibilities include ensuring the accuracy of the annual reporting requirements for universal service support on reported on this form and in any atlachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form ca	n be punished by fine or forfelture under the Communications Act of 1934, 47 U.S.C.§§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C.§ 1001.

	lon - Agent / Carrier ection Form	FCCForm 461 OMB control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<b>⊲010&gt;</b>	Study Area Code	439025
€015>	Sudy Area Name	BTC BROADBAND, INC.
<b>4020&gt;</b>	Program Year	2014
<030>	Contact Name - Person	SAC should contact regarding this data Frenk Rehbe in
<036>	Cont act Telephone Nun	er - Number of person identified in data line <030> 918/366-8000
<b>4039&gt;</b>	Contact Email Address-	mail Address of person identified in data line <030> frehbein 801p. net

### TO BECOMPLETED BY THE REPORTING CARRIER IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER SBEHALF.

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or Li Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) John Staurulakis, Inc.

also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.

Name of Authorized Agent: John Staurulakis, Inc.

Name of Reporting Carrier: BTC BROADBAND, INC.

Signature of Authorized Officer: CERTIFIED ONLINE

Printed name of Authorized Officer: Robert Rozell

Title or position of Authorized Officer: President

Telephone number of Authorized Officer: 918-366-8000

Gudy Area Code of Reporting Carrier: 439025

Filing Due Date for this form: 10/15/2013

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized	d to File Annual Reports for CAF or	U Recipients on Beha	ılf of Reporting Carrier
l, as agent for the reporting carrier, certify that I am authorized to su the data reported herein based on data provided by the reporting ca	bmit the annual reports for universal sen rrier; and, to the best of my knowledge, t	vice support recipients on he information reported l	behalf of the reporting carrier; I have provide nerein is accurate.
Name of Reporting Carrier: BTC BROADBAND, INC.			
Name of Authorized Agent or Employee of Agent: John Stauru	lakis, Inc.		
Signature of Authorized Agent or Employee of Agent: CERTIFIED	ONLINE		Date: 10/07/2013
Printed name of Authorized Agent or Employee of Agent: Darla P.	arker		
Title or position of Authorized Agent or Employee of Agent JSI Man	nager		-
Telephone number of Authorized Agent or Employee of Agent: 512/3	338-0473		
Study Area Code of Reporting Carrier: 439025	Filing Due Date for this form:	10/15/2013	

Attachments

800) Op	erating Companies		COS PERSONAL SERVICES		FOSForm
Oata Coll	ection Form				OMB Cont
					restanción de de marcal de la company de
<010>	Study Area Code	4:	39025		
<015>	Study Area Name	В	C BROADBAND, I	NC.	
<020>	Program Year	······································	014		
<030>		USACshould contact regarding this data	Frank Rehbein		
<035>		nber - Number of person identified in data line <030>	918/366-8000		
<039>	Contact Email Address-	- Email Address of person identified in data line <030>	frehbein@olp.	net	
<810>	Reporting Carrier	BTC Broadband, Inc.			
<811>	Holding Company				
<812>	Operating Company	BTC Breadband, Inc.			
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		Affiliates		SAC	Doing Business As (
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		A CONTRACTOR OF THE CONTRACTOR			

#### 4.12 ELIGIBILITY REQUIREMENTS FOR LIFELINE SERVICE ON TRIBAL LANDS

AT

- A. Description of Service
- 1. Lifeline service is a telecommunications service assistance program designed to provide eligible residential customers with a credit to be applied to the price of basic local exchange service.
- 2. Eligible customers will receive a credit as set forth below, to be applied to their basic local exchange access service.
- 3. Customers shall not receive more than one Lifeline credit regardless of the number of residential access lines or locations at which the customer receives service within the State of Oklahoma.
- All charges, either recurring or nonrecurring, for any service or feature other 4. than Lifeline Service shall be billed at the tariffed rate.
- 5. Lifeline Service shall not be available on a retroactive basis.
- Lifeline service may not be disconnected for non-payment of toll charges. 6.
- 7. Designated Services Available To Lifeline Customers
  - (1) Single Party Service
  - (2) Local Usage
  - (3) Touch Tone Services
  - (4) Voice Grade Access to the Public Switched Network
  - (5) Access to Emergency Services
  - (6) Access to Operator Services
  - (7) Access to Interexchange Services
  - (8) Access to Directory Assistance
  - (9) Toll Restriction at No Charge
    - (i) Eligible customers accepting toll restriction or toll limitation services shall not be required to pay a deposit.
- In compliance with 47 CFR 52.33.a.l.i.C, Lifeline Customers shall not 8. receive the monthly number portability charge. Consistent with Federal Communications Commission's Orders, Lifeline Customers shall not receive the Federal Universal Service Charge.
- 9. The applicant or customer seeking to obtain Lifeline Service on Tribal Lands (see definition in 2.a. below) must demonstrate their current participation in at least one of the following assistance programs. The Applicant or customer shall complete and sign, under penalty of perjury, an authorization and self certification form provided by the Company. The Applicant or customer must check all of the following that apply.

Supplemental Nutrition Assistance Program ("SNAPSIVA Food Stamps)
Temporary Assistance for Needy Families (TANF)
Supplemental Security Income (SSI)
Medical Assistance (Medicaid/Soonercare)

AT a.

- b.
- c.
- d.

Issued: 7-27-2012 Legal Authority: OAC 165:55-5-10(c)

### ELIGIBILITY REQUIREMENTS FOR LIFELINE SERVICE ON TRIBAL LANDS 4.12 (Continued)

# AT

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AT

#### A. Description of Service (Continued)

- Vocational Rehabilitation (including aid to the hearing e. impaired)
- Oklahoma Sales Tax Relief f.
- Federal Public Housing Assistance
- Low Income Home Energy Assistance Program h.
- i. Food Distribution Program on Indian Reservations ("FDPIR")
- 135% of the Federal Poverty Guidelines İ٠
- Bureau of Indian Affairs general assistance; (1) k.
- Temporary Assistance for Needy Families (TANF) and 1. tribally-administered block grant programs; (2)
- Head Start Programs (only applicant or customer who satisfy m. the income qualifying eligibility provision); or
- National School Lunch Program (only applicant or customer n. who satisfy the income standard of the program for free meals).
- The applicant or customer must also certify: 10.
  - Residence on Tribal Lands as described in Title 25, Code of Federal Regulations, Section 20.1, paragraph (v).
  - Agreement to notify Company if applicant no longer resides on tribal land or b. customer no longer participates in the program or programs described in paragraph 1. above, for which the Applicant or Customer certified their participation in.
  - The applicant must not be a dependent for Federal Income Tax purposes, c. unless the applicant is over the age of 60.
- Upon receipt of the completed self certification, Company will begin providing the 11. credit set forth in F. below. Lifeline credits will not be implemented or continued unless telephone service arrangements are and remain, within the Lifeline Service criteria specified above.
- 12. The Lifeline credits will be discontinued upon receipt by the Company of notice by the Customer that they no longer meet the eligibility requirements for the Lifeline credits.
- The Lifeline credits will be automatically discontinued unless the customer annually 13. certifies they continue to meet the eligibility requirements for Lifeline credits All such annual re-self certifications must be submitted to the Company within the time frames determined by the Company.

Lifeline customers will be converted to standard residential service rates 14. longer qualify for Lifeline Service. No service charge will apply for this

service.

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- Applicant must "have sufficient resources to meet the basic and special needs defined by the Bureau Standard of assistance, 25 C.F.R. § 20.21.
- (2) 42 U.S.C. § 612 and 45 C.F.R. § 286.

#### LIFELINE SERVICE ON TRIBAL LANDS (Continued) 4.12

#### В. Lifeline Credits on Tribal Lands

DT

Lifeline Service on Tribal Lands has been established by the Federal Communications Commission (FCC), therefore eligible Lifeline customers will receive the appropriate credits, depending on the programs the customer participates in, as specified by the FCC in its Twelfth Report and Order entered into in CC Docket No. 96-45 and as set forth below:

1. If a customer indicates eligibility to receive Lifeline credits as, Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps), Temporary Assistance for Needy Families (TANF), Supplemental Security Income (SSI), Medical Assistance, Vocational Rehabilitation (including aid to the hearing impaired), Food Distribution Program on Indian Reservations ("FDPIR") or Oklahoma Sales Tax Relief Act (68 O.S.§5011, et seq.), then the Customer should receive credits as follows:

AT

ΑT

Monthly Credit<sup>(1)</sup> Federal Lifeline Credit" \$9.25 CR Oklahoma Universal Service Fund Credit: \$1.17 CR

Additional Federal Credit to Residential Access Line necessary to reduce customer's bill to \$1.00 (See footnote (24) below)

DT

(1)

Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate, less \$1\text{Mo}\$. In abstract will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.

Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange retryication to exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45. (2)

Issued: 7-27-2012

#### LIFELINE SERVICE ON TRIBAL LANDS (Continued) 4.12

2. If a customer indicates his eligibility to receive Lifeline credits as only one or more of the following: Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Bureau of Indian Affairs general assistance, Temporary Assistance for Needy Families (TANF) tribally administered block grant programs, Head Start Programs (only those meeting its income qualifying eligibility provision), 135% of the Federal Poverty Guidelines or National School Lunch Program (only Applicant or customer who satisfy the income standard of the program for free meals), then the Customer should receive credits as follows:

Monthly Credit (3)

\$9.25

CR

Federal Lifeline Credit: Additional Federal Credit to Residential Access Line to reduce customer's bill to \$1.00

(see footnote (4) below)

DT

Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate less \$1.00 in no instance will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits. Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45. (3)

(4)

Issued: 7-27-2012

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# SECTION 4 B COMPANY SPECIFIC TERMS, RATES AND CHARGES

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## 4.1 LOCAL EXCHANGE ACCESS SERVICE

4.1.1 The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

place or receive calls to any calling Station in the customer's local calling area, as defined herein; access enhanced Universal Emergency Number/911 Service where available; access the interexchange carrier selected by the Customer for long distance services; access Operator Services;

access Directory Assistance; place or receive calls to 800/888 telephone numbers; access Telecommunications Relay Service.

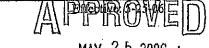
4.1.2 <u>Class of Service</u>: The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.

Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarter for a combined residence and business premises.

Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.

Issued: 4-26-06

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### 4.1.3 Rates for Exchange Access Service

	Monthly Recurring	Non-Recurring
Residential Line	\$15.88	\$31,25
Business Line	29.15	31.25

### 4.2 Directory Assistance

A Customer may obtain Local Directory Assistance (DA) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

### 4.2.1 Rates for Directory Assistance

Customers will be billed \$.75 per each DA call.

CR

### 4.3 Operator Assistance (Traditional)

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

<u>Third Number Billing:</u> Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

<u>Collect Calls</u>: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

<u>Calling Cards</u>: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

<u>Person to Person:</u> Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Operator Assisted (Traditional) Surcharges: The following surcharges will be applied on a per call basis.

PUBLIC UTILITY DIVISION 201100213 COMPETITIVE SERVICE FILING

Effective: 11-1-2011

4.3.1 Rates for Operator Services

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Issued: 10-25-2011

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